

TERMS OF SERVICE

Effective Date: July 30, 2026

Welcome to the Harmony Nail Studio website, located at **www.harmonynailstudiobs.com**.

These Terms of Service ("Terms") govern your access to and use of this website and any products, appointments, consultations, training, digital services, business services, content, or other offerings made available through the website.

Harmony Nail Studio is a registered DBA of **Harmony Nail Studio LLC**, operating in Freeport, Grand Bahama, The Bahamas. In these Terms, "Harmony Nail Studio," "Company," "we," "our," and "us" refer to Harmony Nail Studio LLC and its DBA, Harmony Nail Studio.

By visiting this website, purchasing a product, booking an appointment, registering for a service, submitting a form, or otherwise using our website, you agree to these Terms. Please discontinue use of the website if you do not agree with them.

1. Eligibility

You must be at least 18 years old, or have the permission and supervision of a parent or legal guardian, to make purchases, book services, or submit personal information through this website.

By using the website, you confirm that the information you provide is accurate and that you have the legal authority to enter into an agreement with us.

2. Website Use

You may use this website only for lawful personal or business purposes.

You agree not to:

- Use the website for unlawful, fraudulent, abusive, or misleading purposes.
- Attempt to gain unauthorized access to the website, its accounts, systems, or data.
- Interfere with the website's security, operation, performance, or availability.
- Upload or transmit viruses, malicious code, or harmful technology.
- Copy, reproduce, distribute, sell, republish, or exploit our content without written permission.
- Impersonate another person or submit false information.
- Use automated systems to scrape, collect, or extract information from the website.
- Use our products, educational materials, systems, or content to create competing materials or services without authorization.

We reserve the right to restrict or terminate access to the website when we reasonably believe these Terms have been violated.

3. Products and Product Information

We make reasonable efforts to display product descriptions, ingredients, colours, finishes, sizes, photographs, availability, and prices accurately.

However:

- Colours may appear differently depending on your screen, device, lighting, or display settings.
- Product packaging, labels, formulas, availability, or specifications may be updated by the manufacturer.
- Website photographs are provided for general reference and may not represent an exact colour match.
- Some professional nail products may require appropriate training, application procedures, equipment, or professional use.

Customers are responsible for reading all product descriptions, manufacturer instructions, ingredient information, safety instructions, and usage requirements before purchasing or using a product.

We may correct errors, update information, limit quantities, discontinue products, or cancel orders affected by incorrect pricing or product information.

4. Professional-Use Products

Certain products sold through Harmony Nail Studio are intended for trained or licensed nail professionals.

By purchasing a professional-use product, you accept responsibility for:

- Determining whether you are properly trained or qualified to use it.
- Following the manufacturer's instructions and safety guidelines.
- Conducting appropriate consultations, patch tests, or sensitivity assessments when applicable.
- Using appropriate equipment and curing lamps.
- Storing and handling products safely.
- Keeping professional products away from children and unauthorized users.

Harmony Nail Studio is not responsible for damage, injury, allergic reactions, improper curing, product breakdown, service failure, or other consequences caused by improper application, misuse, unauthorized use, incorrect storage, failure to follow instructions, or use by an untrained person.

Products should be discontinued immediately if irritation, sensitivity, or an unexpected reaction occurs. Medical advice should be obtained when necessary.

5. Prices and Currency

Prices are displayed in the currency identified on the applicable product, service, booking, or checkout page.

Customers are responsible for reviewing the total amount, currency, shipping charges, taxes, duties, payment-processing charges, and any other applicable fees before completing a purchase.

Prices and promotions may change without notice. A promotion cannot be applied after its stated expiration date unless we expressly agree otherwise.

6. Orders and Payment

Submitting an order does not guarantee acceptance. An order is accepted when payment has been successfully processed and we confirm the order.

We reserve the right to refuse, limit, hold, or cancel an order for reasons including:

- Product unavailability.
- Suspected fraud or unauthorized payment.
- Incorrect pricing or product information.
- Shipping restrictions.
- Unusually large quantities.
- Violation of these Terms.
- Circumstances outside our reasonable control.

You agree to provide current and accurate billing, shipping, contact, and payment information.

When using a third-party payment provider, you may also be subject to that provider's terms, security practices, and privacy policy.

7. Shipping and Delivery

Available shipping destinations, charges, estimated delivery periods, and free-shipping offers will be displayed on the website or during checkout.

Delivery dates are estimates and are not guaranteed. Delays may result from customs processing, weather, courier operations, holidays, incorrect addresses, transportation disruptions, or other circumstances outside our control.

Customers are responsible for:

- Providing a complete and accurate delivery address.
- Monitoring tracking information.
- Being available to receive the package when required.
- Paying customs duties, import taxes, brokerage charges, or local fees unless otherwise stated.
- Contacting us promptly if tracking indicates a delivery problem.

We are not responsible for delays or failed deliveries caused by an incorrect or incomplete address supplied by the customer.

If a shipment is returned to us because of an incorrect address, refusal, missed collection, or failed delivery attempt, the customer may be responsible for additional shipping costs before the order is resent.

8. Damaged, Defective, Missing, or Incorrect Products

Customers should inspect orders promptly after delivery.

Please contact us as soon as reasonably possible if:

- An item arrived damaged.
- An item appears defective.
- An incorrect product was delivered.
- An item is missing from the order.
- The package appears to have been damaged or opened during delivery.

We may request photographs, video, packaging information, the order number, proof of purchase, or return of the affected item so that we can review the matter.

Approved remedies may include replacement, store credit, refund, or another reasonable resolution, depending on the circumstances and applicable consumer law.

Normal colour differences between a digital screen and the physical product are not automatically considered a defect.

Nothing in these Terms removes any consumer right or remedy that cannot lawfully be excluded under the laws of The Bahamas.

9. Returns, Exchanges, and Refunds

Return, exchange, and refund eligibility may depend on the type and condition of the product.

For hygiene, health, safety, and contamination-control reasons, opened, used, tested, unsealed, or altered beauty and nail products may not be eligible for return unless they are defective or applicable law requires otherwise.

Unless otherwise stated on the applicable product or policy page:

- Products must be unused, unopened, and in their original condition.
- Proof of purchase is required.
- Clearance, personalized, downloadable, or final-sale items may not be returnable.
- Original shipping charges may be non-refundable.
- Customers may be responsible for return shipping when the return is not caused by our error.
- Unauthorized returns may be refused.

Refunds, where approved, will generally be issued through the original payment method. Processing time may depend on the bank or payment provider.

10. Appointment Bookings

Nail appointments may be booked through Fresha or another booking provider selected by Harmony Nail Studio.

Appointments are subject to:

- Current availability.
- The service description and duration.
- Pricing displayed at the time of booking.
- Any deposit or prepayment requirement.
- The cancellation, rescheduling, lateness, and no-show policy presented during booking.
- Any health, consultation, repair, removal, or service-specific requirements.

By booking an appointment, you agree to the policies displayed during the booking process and included in your confirmation.

Third-party booking platforms operate under their own terms and privacy practices. Harmony Nail Studio does not control all aspects of those platforms.

11. Cancellations, Rescheduling, Lateness, and No-Shows

Clients are responsible for managing appointments through the booking link or instructions provided in their confirmation message.

The cancellation and no-show policy displayed at the time of booking forms part of your agreement with Harmony Nail Studio.

Late arrival may result in:

- A shortened service.
- Modification of the requested service.
- Cancellation of the appointment.
- Application of the relevant cancellation or no-show fee.

A missed appointment or cancellation outside the permitted notice period may result in the applicable fee being charged and may require prepayment before another appointment can be booked.

Repeated late cancellations, no-shows, inappropriate conduct, or policy violations may result in future booking restrictions.

12. Nail Services and Client Responsibilities

Nail services involve products, tools, preparation procedures, curing systems, removal processes, and professional judgement.

Before receiving a service, clients must disclose relevant information that could affect the service, including:

- Known allergies or sensitivities.
- Nail damage, pain, infection, inflammation, or skin conditions.
- Recent reactions to nail products.
- Medication or medical advice that may affect treatment.
- Existing product applied by another provider.
- Any concern about the suitability of a service.

We may decline, modify, postpone, or discontinue a service when we reasonably believe it may be unsafe, unsuitable, or outside our professional scope.

Harmony Nail Studio does not provide medical diagnosis or treatment. Clients with pain, infection, injury, or medical concerns may be advised to consult an appropriate healthcare professional.

Results and wear time vary depending on nail condition, lifestyle, aftercare, product compatibility, environmental exposure, and client behaviour. Specific results or wear periods are not guaranteed.

13. Consultations, Coaching, Training, and Educational Services

Our consultations, coaching, training, blog articles, business resources, demonstrations, and educational materials are provided for general educational and informational purposes.

We do not guarantee:

- A particular level of income.
- Increased sales or bookings.
- Business growth.
- Licensing or certification approval.
- Employment or career advancement.
- A particular technical result.
- Success from implementing any strategy, system, recommendation, or resource.

Your results depend on factors including your actions, experience, market, skills, resources, consistency, compliance, and business decisions.

You remain responsible for your own professional, financial, business, legal, tax, regulatory, health, and technical decisions. You should seek advice from an appropriately qualified professional where necessary.

14. Digital and Business Setup Services

Harmony Nail Studio may offer scheduling-site setup, Fresha setup, website assistance, templates, automation support, digital systems, or related business services.

The exact deliverables, pricing, timeline, revision limits, requirements, and exclusions are determined by the service description, proposal, invoice, intake form, or written agreement applicable to the service.

Clients are responsible for:

- Providing accurate and complete information.
- Submitting requested content, images, pricing, policies, account access, and credentials.
- Responding to questions within a reasonable period.
- Reviewing and approving work.
- Ensuring that their business information and policies are lawful and accurate.
- Maintaining subscriptions, software accounts, platform fees, domains, booking systems, and third-party services unless otherwise agreed.

A delivery timeline begins only after required payment, information, access, and intake materials have been received.

Delays caused by incomplete information, unavailable access, missed appointments, or delayed client responses may extend the completion date.

Unless ongoing support is expressly included, setup services are one-time services and do not include indefinite updates, account management, business coaching, social media management, customer communication, or continuing technical support.

15. Third-Party Platforms and Services

The website may connect to or use third-party services, including Wix, Fresha, payment processors, courier companies, social media platforms, messaging services, email services, analytics tools, and external websites.

These parties operate independently and may have their own terms, fees, availability, security practices, and privacy policies.

We are not responsible for:

- A third-party platform's outage, error, restriction, suspension, or account decision.
- Changes to third-party features, pricing, rules, or availability.
- Losses caused by a third party's act or omission.
- Content, products, representations, or practices on an external website.
- A customer's failure to comply with a third party's terms.

Accessing an external link or service is at your discretion.

16. Intellectual Property

Unless otherwise stated, the website and its content belong to Harmony Nail Studio LLC or are used with permission.

Protected content may include:

- Business names and branding.
- Logos and graphics.
- Photographs and videos.
- Website copy and product descriptions.
- Training materials.
- Guides, templates, planners, downloads, and worksheets.
- Course materials and presentations.
- Service frameworks, processes, and systems.
- Blog posts and educational content.

You may view the website and download materials expressly made available for personal use. You may not copy, reproduce, modify, resell, publish, distribute, teach from, upload, license, or commercially exploit our content without written permission.

Purchasing a digital product, consultation, training, or service does not transfer ownership of our intellectual property.

17. User Submissions, Reviews, and Content

When you submit a review, testimonial, comment, photograph, message, form response, or other content, you confirm that:

- The content is truthful and based on your experience.
- You have the right to submit it.
- It does not violate another person's privacy, intellectual property, or legal rights.
- It is not defamatory, abusive, fraudulent, discriminatory, threatening, or unlawful.

You grant Harmony Nail Studio permission to use, reproduce, display, edit for length or clarity, and share voluntarily submitted reviews or testimonials for business and promotional purposes, unless you withdraw permission where permitted by law.

We may remove user content that we reasonably consider inappropriate or unlawful.

18. Communications and Marketing

By submitting your contact information, booking a service, making a purchase, or joining our newsletter, you agree that we may send communications necessary to:

- Confirm or manage your order.
- Manage your appointment or service.
- Request required information.
- Provide customer support.
- Deliver purchased products or resources.
- Provide policy, security, or operational notices.

Marketing emails or promotional messages will be sent according to your consent and applicable law. You may unsubscribe using the link provided in an email or contact us directly.

Unsubscribing from marketing does not prevent us from sending necessary transactional or service-related messages.

19. Privacy

Our collection and use of personal information are described in our Privacy Policy.

By using the website, you acknowledge that online transmissions and third-party systems cannot be guaranteed to be completely secure.

Please review the Privacy Policy together with these Terms.

20. Accuracy of Website Information

We make reasonable efforts to keep website content accurate and current. However, information may occasionally contain errors, omissions, outdated details, or technical inaccuracies.

We may update or correct website content without prior notice.

Website content should not be treated as medical, legal, financial, tax, regulatory, or other licensed professional advice.

21. Availability and Website Changes

We may modify, suspend, restrict, or discontinue any part of the website, product range, promotion, appointment offering, consultation, training, digital service, or other feature.

We do not guarantee that the website will always be uninterrupted, secure, or error-free.

Maintenance, technical issues, third-party outages, security concerns, or circumstances outside our control may affect availability.

22. Right to Refuse Service

To the extent permitted by law, we reserve the right to refuse or discontinue service because of:

- Threatening, abusive, discriminatory, or inappropriate conduct.
- Safety, hygiene, health, or professional concerns.
- Fraud or suspected fraud.
- Non-payment.
- Repeated no-shows or policy violations.
- Misuse of products, services, systems, or staff communication.

- Requests outside our professional scope.
- Conduct that threatens our staff, clients, systems, reputation, or operations.

This provision will not be applied in a manner that unlawfully discriminates against a protected person or group.

23. Disclaimer of Warranties

To the fullest extent permitted by law, the website, content, products, and services are provided on an “as available” and “as described” basis.

We do not make guarantees beyond those expressly stated in writing.

We do not guarantee that:

- The website will be continuously available.
- All information will always be error-free.
- A product will be suitable for every person.
- Nail services will produce identical results for every client.
- Educational or business services will produce a specific financial or professional outcome.
- Third-party platforms will remain available or unchanged.

Nothing in this section excludes a warranty, right, or protection that cannot lawfully be excluded.

24. Limitation of Liability

To the fullest extent permitted by applicable law, Harmony Nail Studio LLC and its owners, representatives, contractors, and service providers will not be liable for indirect, incidental, special, punitive, or consequential losses arising from use of the website, products, services, third-party platforms, or external links.

This may include loss of income, profits, business opportunity, data, reputation, bookings, or anticipated savings.

Where liability cannot be excluded, our total liability relating to a specific purchase or service will not exceed the amount paid directly to Harmony Nail Studio for the product or service giving rise to the claim, unless applicable law requires otherwise.

Nothing in these Terms limits liability that cannot legally be limited, including liability arising from fraud, wilful misconduct, or another matter that applicable law prohibits us from excluding.

25. Indemnification

To the extent permitted by law, you agree to indemnify and hold harmless Harmony Nail Studio LLC and its representatives from third-party claims, damages, liabilities, and reasonable expenses resulting from:

- Your unlawful use of the website.
- Your breach of these Terms.
- Your misuse of a product or service.
- Content you submit.
- Your violation of another person's rights.
- Your business's unlawful or inaccurate information supplied for a setup or consulting service.

This section does not apply where a claim results directly from our own unlawful conduct.

26. Events Outside Our Control

We will not be responsible for delay or failure caused by events outside our reasonable control, including severe weather, hurricanes, flooding, fire, power failure, internet interruption, transportation disruption, customs delay, courier delay, government action, public-health emergency, labour disruption, supply shortage, platform outage, or similar event.

We will make reasonable efforts to communicate significant delays and determine an appropriate solution.

27. Governing Law

These Terms are governed by the laws of the Commonwealth of The Bahamas, without regard to conflict-of-law principles.

The courts of The Bahamas will have jurisdiction over disputes relating to these Terms, the website, or services provided by Harmony Nail Studio, unless applicable consumer law requires another forum.

Before beginning formal proceedings, the parties are encouraged to contact each other and make a reasonable good-faith effort to resolve the dispute.

28. Severability

If any part of these Terms is found to be invalid, unlawful, or unenforceable, that provision will be interpreted or limited as necessary, and the remaining provisions will continue in effect.

29. No Waiver

Our failure to enforce a provision of these Terms does not waive our right to enforce it later.

A waiver is effective only when it is expressly provided in writing.

30. Entire Agreement

These Terms, together with our Privacy Policy, Legal Disclaimer, booking policies, product policies, service descriptions, invoices, proposals, and any written agreement applicable to a particular service, form the agreement between you and Harmony Nail Studio.

When a separate written service agreement expressly conflicts with these general Terms, the separate written agreement will control for that service.

31. Changes to These Terms

We may revise these Terms to reflect changes to our business, website, services, technology, policies, or legal obligations.

The updated version will be posted on this page with a revised effective date.

Your continued use of the website after updated Terms are posted means that you accept the revised Terms.

32. Contact Information

Questions about these Terms may be directed to:

Harmony Nail Studio

A registered DBA of Harmony Nail Studio LLC
Freeport, Grand Bahama
The Bahamas

Email: info@harmonynailstudiobs.com

Phone/WhatsApp: (242) 646-1206

Website: www.harmonynailstudiobs.com